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International Review of Administrative Sciences, 75(1),

ADMINISTRATIVE REFORM

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Late 19th century administrative reform in America: re-
articulating Hamiltonian thought.
International Review of Administrative Sciences, 75(1),

In this article, the intellectual thought of a group of
key late 19th century national administrative reformers
is isolated and analyzed. These reformers were interested
in reforming the civil, military and business
administrative functions of the executive branch to
provide for greater elite administrative supervision over
and intervention in the national society and economy. the
reformers often articulated their reform purposes,
motives and goals in the Hamiltonian language of
administrative authority and popular defence to executive
administrative counsels. An important key to
understanding this article is recognizing that while
environmental social and economic conditions had changed
significantly for the Gilded Age reformers since the
American constitutional founding, many elements of the
Hamiltonian tradition still resonated with the reformers
a full century later. In this way, the historically
transmitted ideology and rhetoric of Hamiltonian thought can be seen as having an independent, causative impact on the administrative reformers' purposes, motives and goals related to executive administrative reform. - Reproduced.

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The contribution of media consumption to civic
participation.

CIVIL SERVICE

29 Briggs, Lynelle
Testing APS ethics: where's the integrity?
Australian Journal of Public Administration, 68(2), 2009

In recent years there has been a good deal of discussion
in Australia about public service integrity. This article
seeks to consider the Australian public service's standards of integrity by analysing the ethical framework under which the public service operates and the particular ethical issues and tensions that this involves; testing and benchmarking the ethical performance of the public service; and providing some suggestions as to the next steps in ethics considerations in the Australian public service. - Reproduced.

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Can citizen governance redress the representative bias of political participation?

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Most models and empirical tests of the relationship
between corruption and democracy assume corruption falls
as democracy matures. Yet recent theoretical developments
and case evidence suggest an inverted U relationship
between the two, although so far no one has tested for
this relationship. By drawing on a panel data set
covering a large number of countries between 1982-1997,
substantial empirical support is found for an inverted U
relationship between the durability (age) of democracy
and corruption. Fortunately, the turning point in
corruption occurs rather early in the life of new
democracies - between 10-12 years. - Reproduced.

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How to fully exploit the results of e-government user surveys: the case of Slovenia.

The article presents users' views on the development of e-government, addressing two interrelated questions that have not been sufficiently answered thus far: (1) How to increase the current low level of e-government use, and (2) How to advance the current practice of analyzing data from e-government satisfaction surveys in order to arrive at guidelines for decision-makers when shaping future actions of e-government development. For this purpose, a cause-and-effect model was developed and operationalized by a set of indicators observed by a citizen satisfaction survey carried out in Slovenia between 2005 and 2006. The model was then estimated using the PLS (Partial Least Squares) regression method. Finally, an improvement-priority matrix was applied to prioritize significant factors. The proposed manner of analyzing data from user surveys offers a universal tool for analyzing drivers and consequences of user satisfaction and the use of e-government, and prioritizing them in order to assist decision-makers in preparing future strategies, action plans, or guidelines for further developments. - Reproduced.
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What determines the behaviour and performance of health professionals? Public service motivation, professional norms and/or economic incentives.

192 Leisink, Peter and Stejin, Bram
Public service motivation and job performance of public sector employees in the Netherlands.

This article contributes in three ways to our understanding of public service motivation (PSM) and its effects. In the first place, it applies an abridged version of Perry's measurement scale in the Dutch public sector. although the results of the analysis show that PSM is a valid concept in this context, doubts arise as to whether one should use the same four dimensions as the USA. Second, the analysis shows that - contrary to expectations - PSM is of equal importance in the segments
of the Dutch public sector that were investigated. Third, the effect of PSM on three performance-related behavioural outcome variables (commitment, willingness to exert effort and perceived job performance) is analysed. In addition to PSM, a measurement of PSM fit is induced. the hypothesis that PSM fit mediates the relationship between PSM and the outcome variables is rejected. In practice, it appears that both PSM and PSM fit have independent effects on these outcome variables. - Reproduced.

193 Ritz, Adrian
Public service motivation and organizational performance in Swiss federal government.

During the last 20 years public sector reforms focused on the increase of organizational performance mainly by implementing managerial tools and methods. The one-sided, output-oriented reforms meet with criticism. In our study we focus on the links between employee attitudes, managerial measures, institutional factors and organizational performance. Therefore, three attitudinal constructs, public service motivation, organizational commitment and job satisfaction, are analysed. The study empirically tests the effects of these dimensions on perceived performance in the federal administration of Switzerland. The analysed data of 13,532 federal employees give insight into the importance of employee commitment to the public interest and the need for goal-oriented management techniques. The results are discussed in light of previous studies. - Reproduced.

194 Vandenabeele, Wouter

Public service motivation (PSM) has been linked to various outcome variables, but as more and more public administration research is devoted to improving performance, the possible link between PSM and performance is increasingly of interest. The current study contributes to this literature by investigating whether this relationship is present in a dataset of Belgian civil servants. The results corroborate the general thesis and demonstrate a mediation effect (to some extent) of job satisfaction and organizational commitment on this relationship. By doing so, the present study partly unveils the mechanisms upon which the PSM-performance relationship is based. - Reproduced.

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